

**IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANTS: Robert L. Rae, et al.  
APPLICATION NO.: 10/800,473  
FILING DATE: March 15, 2004  
TITLE: Call Processing with Voice Over Internet Protocol Transmission  
EXAMINER: Ben H. Liu  
GROUP ART UNIT: 2616  
ATTY. DKT. NO.: 18279-14446

**CERTIFICATE OF ELECTRONIC (EFS-WEB) TRANSMISSION**

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Dated: June 17, 2010

By: /Dohyun Ahn/

Dohyun Ahn, Reg. No. 63,237

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT E**

Dear Sir:

This response is in response to a non-final Office Action dated March 24, 2010, which set a shortened statutory period for response that expires on June 24, 2010.

Kindly amend this application as indicated herein.

Amendments to claims start on page 2 of this paper.

Remarks start on page 9 of this paper.